

# Terms & Conditions



## **PAYMENT**

Making a purchase could not be easier. Just browse our online shop, and click on any items that you wish to buy and put them into the shopping cart. After you have finished your selection, click on "Order" and you will be asked for a few details that we need to be able to satisfy the order.

We accept credit and debit card payment in £ sterling only. If you are purchasing from outside the UK (Ireland) and your currency is not £, your card company will convert your payment from the price in £ sterling to your local currency. You may send your credit card information via phone, post or over the Internet.

We accept payment by Visa, Mastercard and Switch. Orders may also be placed via our on-line shop with payment sent separately by post in the form of a sterling cheque or money order.

## **SECURITY**

We use SSL (Secure Socket Layer technology) to collect your card details.

When you place an order with us the padlock will appear on the final page where you enter your card details. You can also confirm that the page is secure by checking in the address box which will show https:// at the beginning.

SSP Technology do not disclose buyer's information to third parties. Cookies are used on this shopping site, but only to keep track of the contents of your shopping cart once you have selected an item.

## **DELIVERY**

Orders will be despatched complete within 48 hours of receipt, subject to payment and all items being in stock. Should an item be temporarily out of stock we will advise you by email of the estimated delivery date. Any items remaining on back order will be dispatched without further shipping charges as soon as available.

Prices shown are ex VAT - VAT at 20% will be added to the prices on the payment page and VAT is applicable to all goods for purchase within the EU. Invoices will show the amount of VAT due/paid.

## **SHIPPING CHARGES:-**

UK and Ireland: £7.95 – Next day delivery

## **CUSTOMS & DUTY**

Customers are responsible for any import duties & taxes which may be levied on any shipment outside Europe plus any added charges for Customs clearance.

## **RETURNS**

We aim to provide complete satisfaction. We are happy to exchange/refund items provided that they are returned, at the customers expense, within 10 days of the invoice date. All the items must be in their original condition, with all tags and labels still attached and in their original packaging.

ITEMS NOT RETURNED IN THIS CONDITION WILL NOT BE EXCHANGED/REFUNDED AND WILL BE RETURNED TO THE CUSTOMER.

## **CONTACT US**

SSP Technology are completely dedicated to your total satisfaction. If you have any suggestions or comments please email us at [sales@ssptech.co.uk](mailto:sales@ssptech.co.uk).

You may reach us by telephone on +44 (0) 1332 865232 Mon – Thurs 8.30am-5.00pm and Fri 8.30am-1.00pm  
Alternatively you may e-mail us at [sales@ssptech.co.uk](mailto:sales@ssptech.co.uk)

Mail address: SSP Technology, Units 5 & 6 Station Yard, Station Road, Melbourne, Derbyshire, DE73 8HJ, UK